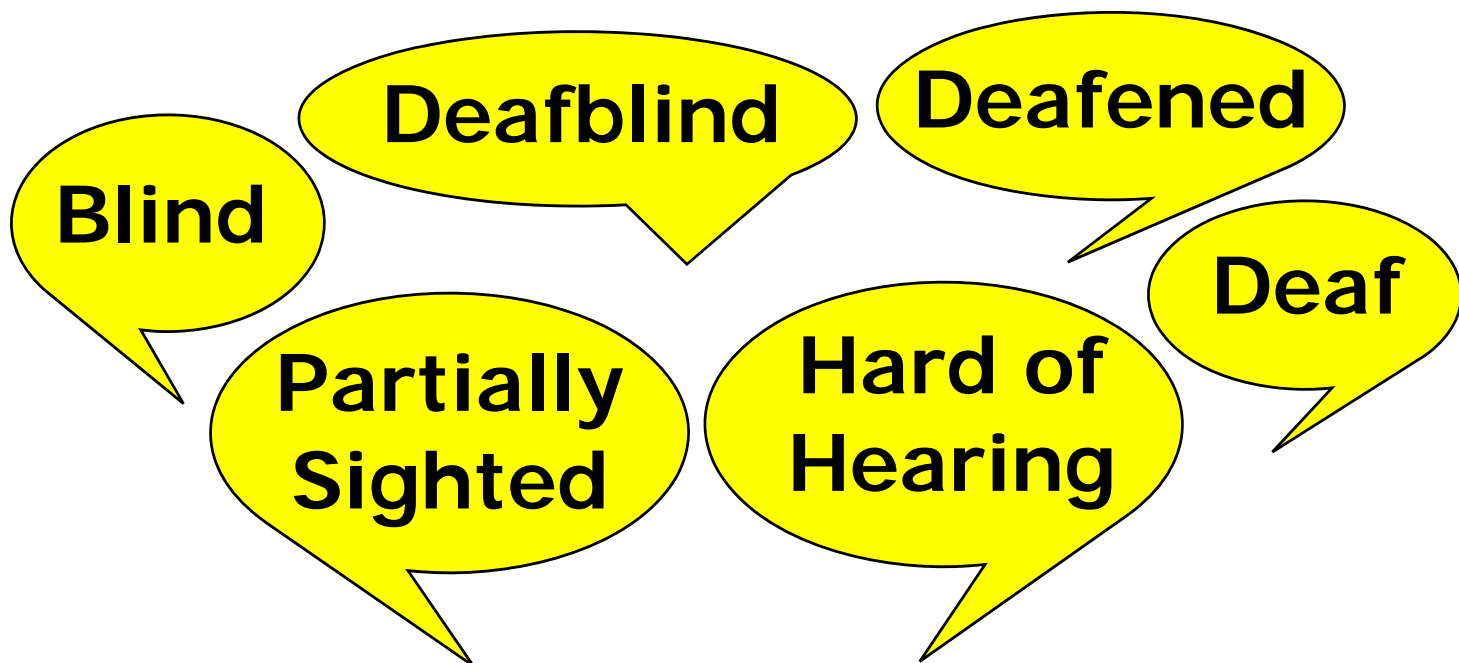


West Lothian Sensory Support Service



How can we help you?

Advice, equipment and information
for people who are Deaf,
Deafened, Hard of Hearing,
Blind, Partially Sighted or Deafblind.



Working in Partnership

Information and Advice

West Lothian Council, NHS Lothian and Voluntary Organisations work together as the West Lothian Sensory Support Service to provide coordinated services to individuals who experience sensory loss or who have difficulties related to sensory needs.

We offer: -

- Specialist Social Work advice and services for people who are Deaf, Hard of Hearing, Deafened, Blind, Partially Sighted or Deafblind.
- Advice on mobility and equipment to improve safety, quality of life and independence.
- Advice on benefits and travel concessions

Support and Assistance

We can: -

- Offer support and counselling to individuals who are Deaf, Deafened, Hard of Hearing, Blind, Partially Sighted or Deafblind.
- Spend time with a person to assess their needs in their own home.
- Provide help with daily living and use of equipment.
- Give support to carers and relatives

Who can help

Deaf, Hard of Hearing and Deafened

Contact us to arrange an appointment with: -
A Social Worker or Information, Guidance and Advice
Worker

Drop-in to visit a Duty Social Worker in the
Support Service on Tuesdays 2.00 p.m. to 4.00 p.m.

Appointments with the Information, Advice and Guidance
Worker are also available in **St John's Hospital
Audiology Clinic on Fridays 2.00 p.m. to 3.45 p.m.**

Blind and Visual Impaired

Contact us to arrange an appointment with: -
A Social Worker or a Rehabilitation and Mobility Officer

Deafblind –

Contact us to arrange an appointment with: -
Deafblind Scotland Support Staff

Opening Times and Contact Numbers

Monday to Thursday

9.30 am to 12.00

1.00 pm to 3.00 pm

Tel . Voice & Text: 01506 774490

Mobile Text: 07867 651196

Fax: 01506 774491

Email: sensorysupport@westlothian.gov.uk

Address

West Lothian Sensory Support Service

St John's Hospital,
Howden Road West,
Livingston,
EH54 6PP

You can find us next to the Hospital staff residences, left as you enter the hospital grounds behind the Eye Department.

A map is available on request.

**Room available
for meetings and
activities**

**A computer with
Internet access is
available for use.**

The West Lothian Sensory Support Service was formerly the West Lothian Sensory Resource Centre.

Information is available in Braille, tape, large print and community languages.

Please contact the interpretation and translation service on: -

Tel: 01506 280000.

Text phone: 18001 01506 464427.

A loop system is also available in all offices.

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