

Integrated Impact Assessment : Summary Report Template

Each of the numbered sections below must be completed

Interim report		Final report	X
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1. Title of plan, policy or strategy being assessed

West Lothian Integration Joint Board Strategic Plan 2019-23

2. What will change as a result of this proposal?

The Strategic Plan outlines our vision for health and social care services for the people of West Lothian; defines our priorities and how we will build on a foundation of strong partnership working to deliver them. The plan aims to deliver more care and support at home or closer to home rather than in hospital or other institutions and to reduce inequalities through prevention and early intervention which will improve health and well being outcomes for the West Lothian population. It also seeks more joined up working across professions and agencies and for citizens, communities and staff to have a greater say in planning and delivering health and social care services.

3. Briefly describe public involvement in this proposal to date and planned

The phase 1 consultation set out the IJB's vision and values, and key priorities and asked if people agreed with these, and if not, what they thought should be included. The consultation was open from Monday 13 August for a 12 week period until Monday 5 November and could be accessed online using Survey Monkey. In addition, every house and business in West Lothian has been reached through an insert in the council's Bulletin publication. This equates to 84,769 copies. An effort was made through council and NHS Lothian networks to draw attention to the survey from staff, hard to reach groups, community councils and community organisations and groups.

The consultation covered a wide range of stakeholders including health and social care professionals, providers of health and social care, users of health and social care and their carers, providers of social housing, third sector providers and school children.

The responses were overwhelmingly in support of what was proposed in the consultation document.

The draft plan was published for a further 8 week period of consultation from Monday 18 February to Sunday 14 April.

This consultation simply sought comment on the draft and was published on the HSCP website alongside the analysis of the phase 1 consultation. A communication has been issued to wide range of stakeholders including health and social care professionals, providers of health and social care, users of health and social care and their carers, providers of social housing, third sector providers, community councils, community groups and forums. Officers offered to visit groups to facilitate discussion and answer questions around the contents of the draft plan and this offer was taken up by several groups. The draft plan was also presented to the Health and Care PDSP.

The response to the draft strategic plan was very positive with people agreeing in the main with the strategic direction set out.

4. Date of IIA

17 April 2019

5. Who was present at the IIA? Identify facilitator, Lead Officer, report writer and any partnership representative present and main stakeholder (e.g. NHS, Council)

Name	Job Title	Date of IIA training	Email
Martin Higgins - Facilitator	Public Health		Martin.higgins@nhslothian.scot.nhs.uk
Yvonne Lawton – Lead Officer	Head of Strategic Planning & Performance		Yvonne.lawton@nhslothian.scot.nhs.uk
Carol Bebbington – HSCP	General Manager Primary Care & Community Care	2014	Carol.bebbington@nhslothian.scot.nhs.uk
Alison Wright	CEO Carers of West Lothian		
Kathy Hamilton	Mental Health Advocacy		
Lorna Kemp – report writer	IJB Project Officer	2015	Lorna.kemp@westlothian.gov.uk

6. Evidence available at the time of the IIA

Evidence	Available?	Comments: what does the evidence tell you?
Data on populations in need	Yes	West Lothian faces the challenge of an ageing population and an increase in people with complex needs. We also know that there are differences in need between communities and individuals.
Data on service uptake/access	Yes	This Plan covers multiple services which record access and uptake
Data on equality outcomes	Yes	<p>Older people make up the majority of people in Care Homes and Care at Home services and are more likely to have multiple-conditions.</p> <p>Levels of wellbeing were lower for men aged 35-44 and 75 and over than for other age groups of men and women in Scotland in 2017.</p> <p>West Lothian's carers are providing more care. There has been a significant increase (35%) in the amount of care provided with nearly 7,800 people providing unpaid care for 20 or more hours a week, and 4,600 of these for 50 hours or more.</p> <p>Data about the black and minority ethnic (BME) population in West Lothian is outdated and there is no recent information about gypsy traveler communities.</p> <p>The workforce in Health and Social Care is ageing.</p> <p>People with learning disabilities can find it difficult to understand new or complex information, learn new skills or cope independently. They often have poorer health outcomes compared with the general population and are at risk of dying from causes that are preventable.</p>

Evidence	Available?	Comments: what does the evidence tell you?
Research/literature evidence	Yes	We know that there is a strong link between deprivation and poorer health outcomes.
Public/patient/client experience information	Yes	<p>The Health and Care Experience Survey results from 2017/18 tells us that 92% of adults felt they were able to look after their health very well or quite well, 80% percent of adults supported at home agreed that they are supported to live as independently as possible. Further results reflect a positive experience with 77% of people having a say in how their care was provided and 84% rating the care they received as excellent or good.</p> <p>Carers of West Lothian have found that people with disability can experience barriers to accessing services, which may put them off engaging with services.</p>
Evidence of inclusive engagement of service users and involvement findings	Yes	Hard to reach groups were targeted and offered support to engage with the consultation and there was uptake of this offer from several groups with protected characteristics.
Evidence of unmet need	Yes	There is evidence of unmet need in the Care at Home sector.
Good practice guidelines	Yes	Scottish Government guidance https://www.gov.scot/publications/strategic-commissioning-plans-guidance/pages/9/
Environmental data	No	
Risk from cumulative impacts	No	This is a high level plan and is not specific about service change.
Other (please specify)		
Additional evidence required	No	

7. In summary, what impacts were identified and which groups will they affect?

<p>Equality, Health and Wellbeing and Human Rights</p> <p>Positive</p> <p>Shifting the balance of care into the community should allow more people to be cared for at home or in their community. This is supported by working in partnership with the third-sector and Housing. The approach to providing more joined-up care will mean that people see the right person at the right time, reducing repeat assessments and preventing delay in hospital.</p> <p>Early intervention measures can ensure people receive appropriate support before they deteriorate.</p> <p>The Strategic Plan aims to give people more choice and involvement in their care and to support them to be as independent as possible.</p> <p>The Strategic Plan makes a commitment to support carers focusing on early intervention and prevention</p> <p>The Plan commits to working with community planning partners to address underlying social inequalities that result in health inequalities.</p> <p>Negative</p>	<p>Affected populations</p> <p>All</p>
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<p>Environment and Sustainability</p> <p>Positive</p> <p>The plan includes a commitment to influencing and encouraging an environmentally responsible approach to the provision of health and social care services in West Lothian wherever possible, through its strategic aims and decision-making processes.</p> <p>Both NHS Lothian and West Lothian Council have carbon reduction plans as part of their responsibilities linked to the Climate Change Act.</p> <p>Negative</p>	<p>Affected populations</p> <p>All</p>
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<p>Economic</p> <p>Positive</p> <p>The plan aims to make better use of resources through furthering the integration health and social care, more joined up working to reduce duplication of effort and the shifting of resources into the community and towards prevention and early intervention to prevent more costly intervention later.</p> <p>There are good quality jobs available in health and social care. The IJB is committed to further development of workforce planning.</p> <p>There may be opportunities to see how volunteering opportunities can be linked to this type of employment pipeline.</p> <p>Negative</p> <p>One of the major challenges for the delivery of the plan is the availability of a suitably qualified workforce. Workforce plans aim to ensure the right staff are available but there is a risk that the Strategic Plan will not be as effective if the right staff are not in place.</p>	<p>Affected populations</p> <p>All</p>
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8. Is any part of this policy/ service to be carried out wholly or partly by contractors and how will equality, human rights including children’s rights , environmental and sustainability issues be addressed?

Yes. This will be addressed in the Commissioning Plans for each specific care group, which will be assessed for impact individually.

9. Consider how you will communicate information about this policy/ service change to children and young people and those affected by sensory impairment, speech impairment, low level literacy or numeracy, learning difficulties or English as a second language? Please provide a summary of the communications plan.

The Strategic Plan does not apply to children and young people as these functions are not delegated to the IJB. The Strategic Plan is a high level document and sets out the direction of travel rather than specific changes to services. However, it will be considered how we make it more accessible to

those with sensory impairment or low level literacy. Information about the commissioning of specific services will be set out in the Commissioning Plans.

10. Does the policy concern agriculture, forestry, fisheries, energy, industry, transport, waste management, water management, telecommunications, tourism, town and country planning or land use? If yes, an SEA should be completed, and the impacts identified in the IIA should be included in this.

No.

11. Additional Information and Evidence Required

If further evidence is required, please note how it will be gathered. If appropriate, mark this report as interim and submit updated final report once further evidence has been gathered.

12. Recommendations (these should be drawn from 6 – 11 above)

1. When publishing the Plan ensure it can be made available in multiple formats
2. Data on Gypsy/Traveller and BME population in West Lothian should be examined to inform the IIA of Commissioning Plans and ensure that services are culturally appropriate and as accessible as possible.
3. Early intervention and preventative approaches should give consideration to the impact of social isolation.
4. There is a need engage with partners, employers and individuals to make communities more resilient.
5. There is a need to consider those transitioning from children's services to adult services during the development of the Commissioning Plans.
6. Investigate opportunities for working with third sector organisations in support of the Plan.

13. Specific to this IIA only, what actions have been, or will be, undertaken and by when? Please complete:

Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)	Who will take them forward (name and contact details)	Deadline for progressing	Review date
When publishing the Plan ensure it can be made available in multiple formats	Lorna Kemp, IJB Project Officer	June 2019	
Engage with third sector organisations in the development of commissioning plans.	Yvonne Lawton, Head of Planning & Performance	December 2019	
All other recommendations to be taken forward under individual Commissioning Plans	Yvonne Lawton, Head of Planning & Performance	December 2019	

14. How will you monitor how this policy, plan or strategy affects different groups, including people with protected characteristics?

Individual Planning and Commissioning Boards will monitor the individual Commissioning Plans and their associated actions.

15. Sign off by Head of Service/ Project Lead

Name Yvonne Lawton

Date 18 April 2019

16. Publication

Send completed IIA for publication on the relevant website for your organisation. [See Section 5](#) for contacts.