

**West Lothian Child
Protection Committee**

Annual Report

Aug 2020 – July 2021

Improvement Plan

2020 - 2022





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Foreword

I am pleased on behalf of West Lothian Child Protection Committee to present the annual report for 2020/21 and the improvement plan for 2020/22. This report covers the work of the CPC from 1st August 2020 – 31st July 2021.

The West Lothian CPC is the key local body for developing, implementing and improving child protection strategy across and between agencies and the local community. The annual report is structured around CPC core functions. The CPC performs a number of crucial functions in order to jointly identify and manage risk to children and young people, monitor and improve performance and promote the ethos that **"It's everyone's job to make sure I'm alright"**. The key functions of the CPC are:

- continuous improvement
- public information, engagement and participation
- strategic planning and connections
- annual reporting on the work of the CPC

West Lothian CPC has 3 subcommittees to support its work: Quality Assurance & Self Evaluation (QASE), Practice and Training (P&T) and a Significant Case Review (SCR) subcommittee. The CPC has strong links with the Children and Families Strategic Planning Group with its overall oversight and leadership of Getting It Right For Every Child in West Lothian.

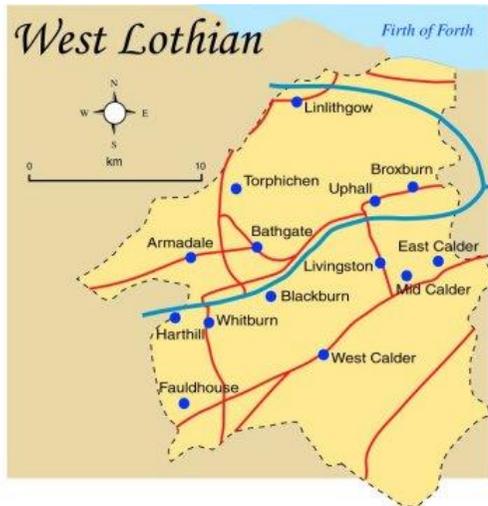
It has been another challenging year for the CPC and all partners in their work to protect the safety, wellbeing and rights of children and young people. The impact of COVID 19 has been considerable and likely to be long lasting. The CPC has met virtually since March 2020 and there has been active oversight from the Chief Officers Group (COG) in relation to the discharge of public protection duties during the pandemic. There was rapid adaptation of service delivery by multi-agency practitioners and managers in West Lothian to mitigate against the impact of COVID and ensure support and protection for the most vulnerable children.

The challenge for the coming year will be the remobilisation of services, incorporating best practice from our work during the pandemic.

Jo MacPherson
CPC Chair



1. CONTEXT



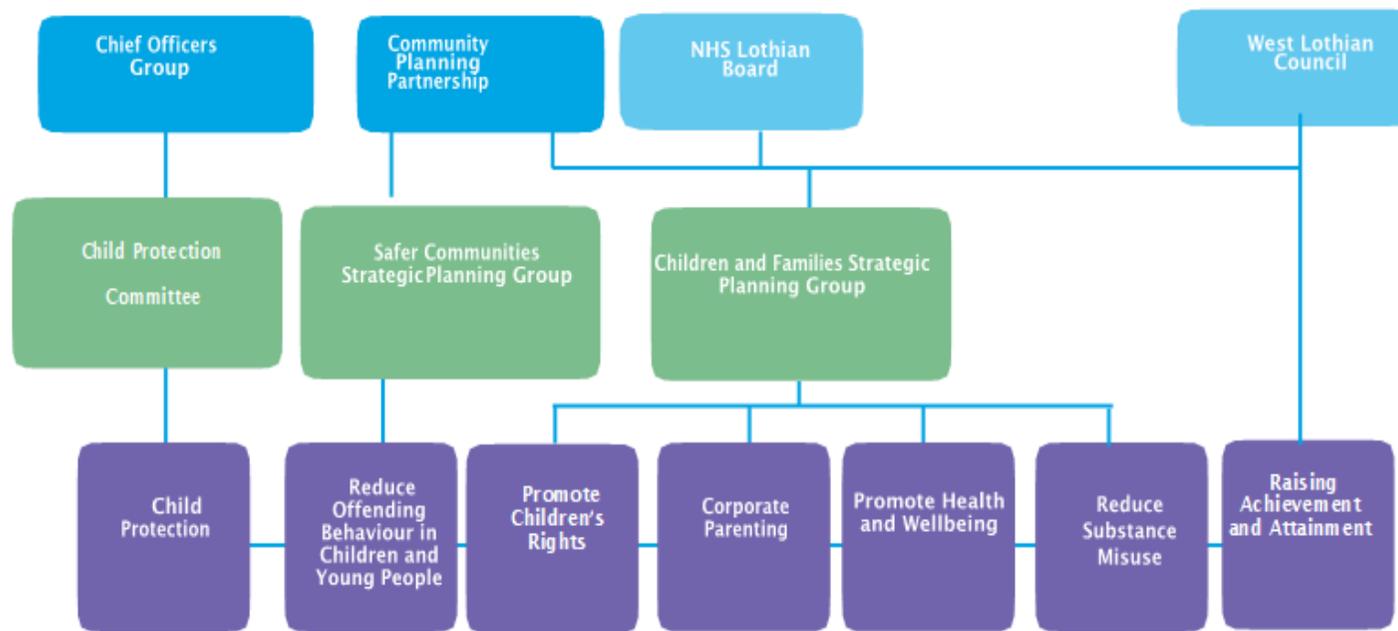
On 30 June 2019, the population of West Lothian was 183,100. Between 1998 and 2019, the population of West Lothian increased by 19.5% and is projected to increase to 192,812 by 2028. The 0 – 15 population was 35,494 in 2019. Between 2018 and 2028, the 0 to 15 age group is projected to see the largest percentage decrease (-5.4%) and the 75 and over age group is projected to see the largest percentage increase (+39.4%). In 2019 the 0-15 age group made up 19.4% of the population. In 2019, the most common age group of mothers in West Lothian was 30 to 34 (561 births), a change from the 25 to 29 age group in 1999. The least common age group of mothers in West Lothian was 0 - 19 (61 births), which is a change from the 40 and over age group in 1999. Between 1999 and 2019, the 0 to 19 age group has seen the largest percentage decrease in births (-66.8%) and the 40 and over age group has seen the largest percentage increase in births (+106.7%). In 2019, the number of households in West Lothian was 78,966, the 10th highest number of households, out of all 32 council areas in Scotland. This is projected to increase to 84,262 by 2026.

Overall West Lothian has slightly lower levels of poverty and deprivation than Scotland and the UK. Nevertheless, a significant segment of the population experience challenging financial and material circumstances. Approximately 20% of the population overall experience some form of relative hardship with a smaller core of people and households (around 5%) in more extreme poverty. Latest local estimates place West Lothian's level of child poverty at 24% after housing costs. This represents an increase of 1,200 children between 2015 and 2019. The picture varies across West Lothian and between demographic groups (being more extensive amongst young people and families with children than older people). The lasting legacy of Covid on employment is not yet known. However, 27,600 West Lothian employees were furloughed at August 2020, 10,000 potential job losses were anticipated by April 2021 and in July 2020 unemployment was 5.9%, up from 2.8% in January, youth unemployment was 10.4%.



2. ACCOUNTABILITY

Chief Officers are ultimately responsible and accountable for improving the experience of and outcomes for children who may need protection. The local CPC is the inter-agency mechanism to take forward this work. Chief Officers are individually and collectively responsible and accountable for the effectiveness of the Child Protection Committee (CPC).



Members of the CPC and its subcommittees are also members of a variety of other strategic groups ensuring robust strategic planning links.



3. CHILD PROTECTION COMMITTEE

The Child Protection Committee (CPC) is the key local body for developing, implementing and improving child protection strategy across and between agencies, bodies and the local community. The CPC is expected to jointly identify and manage risk to children and young people, monitor and improve performance and promote the ethos that "It's everyone's job to make sure I'm alright".

CPC Vision

All West Lothian children have a right to be safe and protected. All services have a responsibility to ensure children are safe and their needs are met. The Child Protection Committee will work in partnership with children, families and the community to achieve this.

Objectives:

We will work together to:

- keep children and young people safe
- provide strong and clear leadership and direction
- ensure staff learning and development
- evaluate performance and ensure continuous improvement
- communicate and engage with children, young people and families

Key functions:

- continuous improvement
- public information, engagement and participation
- strategic planning and connections
- annual reporting on the work of the CPC



Continuous Improvement

The CPC will:

- ensure that local child protection policies, procedures and guidance are informed by legislation, the National Guidance for Child Protection in Scotland and any other relevant guidance;
- systematically develop, disseminate and review the effectiveness of inter-agency policies, procedures and guidance;
- ensure that policies, procedures and guidance are developed around current and emerging issues where there is agreement that this is required;
- have an overview of performance from key services about their work to protect children and young people in line with the shared dataset. This will include qualitative and quantitative data on the effectiveness of services in improving the experiences of, and outcomes for, children in need of protection;
- ensure there are appropriate data collection arrangements and capacity to analyse the data so that activity, trends and themes can be identified and addressed;
- ensure this information is used to influence improvements in the quality of services to protect children and young people;
- establish systematic approaches to quality assurance and self-evaluation which focus on the experiences of, and outcomes for, children, young people and families;
- use the learning from this activity to develop, implement and measure the impact of improvement plans;
- involve key stakeholders including frontline staff, managers, children, young people and families in aspects of undertaking, reviewing and learning from quality assurance and self-evaluation activity;
- take account of learning from sources including research; inspection locally and nationally; and other CPCs in order to promote good practice and contribute to improved outcomes for children and young people;
- conduct Initial and Significant Case Reviews on behalf of the Chief Officers in line with the most up-to-date relevant guidance;
- use the learning from ICRs/SCRs to promote good practice, improve practice and contribute to improved outcomes for children and young people across Scotland;



- ensure that learning and development for those in contact with children, young people is undertaken at both single-agency and inter-agency level, in line with the National Child Protection Learning and Development Framework;
- publish, implement and review an inter-agency child protection learning and development strategy to ensure that each partner has a suitably skilled, confident and competent workforce to deliver the CPC's priorities and meet the needs for children and young people in West Lothian;
- quality assure and evaluate the impact of that learning and development activity.

CHILD PROTECTION ACTIVITY 2020-21

i) Practice and Training

The CPC is committed to promoting multi-agency training and events in order for practitioners to develop an understanding of each other's roles, develop trust, share a common approach to child protection work, accept responsibility and share good practice. Prior to lockdown face to face child protection training had been provided for foster carers and multi-agency staff had attended training including;

- Child Protection Awareness Raising
- Risk Assessment Training
- Graded Care Profile
- Vulnerable Babies
- Non-engaging families
- Safe and Together
- Online Safety

A short Introduction to Child Protection training package is used by private nurseries enabling them to deliver their own child protection training. The Child Protection Practice and Training Subcommittee met quarterly and discussed child protection practice issues raised by frontline practitioners; developed new training; updated existing training; responded to consultations when appropriate and is linked to the National Child Protection Learning and Development Group via the Lead Officer and the training lead for NHS Lothian. Training has been delivered virtually in the last 12 months.



ii) Learning from Case Reviews

The Significant Case Review (SCR) Subcommittee commissioned a Significant Case Review following the death of a baby. The review was undertaken using the Social Care Institute for Excellence (SCIE) Learning Together approach and was conducted by two accredited reviewers using the case to provide a “window on the system”. The reviewers were asked to consider

- a) Across the multi-agency partnership, what is professional understanding of risk, factors that inform risk assessments, analysis of risk, decision-making and subsequent planning?
- b) How well does the IRD process link with multi-agency planning processes?

The findings of the review will be addressed over the coming years and actions to address the findings will be developed and incorporated into the CPC's action plan. Some of the findings will result in culture change which will take time and reinforcement on an ongoing basis to embed into practice.

Two other cases were deemed to meet the criteria for a Significant Case Review. An initial case review of both cases identified issues and themes that have already been identified in previous SCRs or audit activity. It was therefore agreed that both cases should be considered as part of a review to identify the barriers to changing culture and practice. The review is due to start shortly and findings will be reported later in the year.

iii) Quality Assurance

The Child Protection Quality Assurance and Self-Evaluation (QASE) Subcommittee is responsible for audit and evaluation of child protection work. The group also analyses management information on a quarterly basis. The subcommittee reports regularly to the CPC.

There have been two significant elements of quality assurance activity over the reporting period which showed improvements in multi-agency child protection practice and highlighted areas for further single and multi-agency improvement work.



Firstly, further work focused on the evaluation of the child protection Core Group Report Pilot. All agencies invited to a child protection case conference are required to provide a report. During previous audit activity the subcommittee found that single agency reports for case conferences repeated information and on occasions there was a lack of consensus between members of the core group. Stage 1 of the review found that the production of a multi-agency chronology gave a much clearer picture of the family and the sequence of events, rather than trying to piece together a picture from various single agency chronologies. One report from the core group reduced repetition and included multi-agency information making for a more coherent read than a number of single agency reports.

Stage 2 of the audit involved distributing a survey to multi-agency staff who had been members of a core group; Social Work team managers and Reviewing Officers. Fifty-two staff responded and overwhelmingly agreed that the multi-agency chronology had been a useful tool; the professionals' meeting had helped staff analyse the impact of the child protection plan and any ongoing risk; core group meetings were more focused and everyone's views were considered. Stage 3 involved seeking the views of parents. 100% of those asked felt that their views had been represented in the core group report and they felt that the production of one report rather than many was a positive development.

Secondly, members of the subcommittees engaged with focus groups of multi-agency staff to discuss the findings of the Neglect themed SCR and to hear from them any ideas for improving practice in West Lothian.

The quality and outcomes of Inter-agency Referral Discussions are reviewed on a regular basis by a multi-agency review group. This work and any themes identified are reported to the CPC on a 6-monthly basis.

Public Information, Engagement and Participation

The CPC will:

- ensure & demonstrate that its work is informed by the perspectives of children, young people and their families;
- develop, implement and regularly review a communications strategy that includes:



- raising awareness so that members of the public, including children and young people, know what child protection means and what to do if they have a concern for a child or young person
- explain and promote the role of services in protecting children and young people
- engage with local communities to raise awareness of indicators of concern
- increase understanding of the role that communities and all adults have in protecting children and young people
- involve children, young people and families in its design and delivery taking account of new and emerging risks
- ensure that children & young people are involved in the development and implementation of the CPC's public information and communication strategy

CHILD PROTECTION ACTIVITY 2020-21

The CPC has developed a communication strategy and plan.

Although the pandemic has impacted significantly on how people work, staff have used the opportunity to embrace the use of technology in engaging children, young people and their families. Many professionals have met with families virtually where it has not been possible to meet them face to face and families have been assisted to attend virtual case conferences. Plans are underway to enable children and young people to use viewpoint as an option to express their views at initial case conferences.

At the point of transition from primary to secondary schools parents are given information about child sexual exploitation.

Child protection information is available for the public and professionals on the Public Protection website.

Social media was used during the pandemic to ensure that communities were aware that public protection services were still operating and reminding them how to get in touch if they had any concerns.

Social Media and the Public Protection website have also been used to promote any national messages/campaigns from Child Protection Committees Scotland.



Strategic Planning and Connections

The CPC will:

- ensure strong and robust strategic planning links to wider integrated children's services planning arrangements in order to ensure that the need for support and protection of children and young people can be comprehensively met;
- link effectively with other multi-agency partnerships and structures locally, regionally and nationally, including Chair and Lead officer participation in Child Protection Committees Scotland.

CHILD PROTECTION ACTIVITY 2020-21

The CPC has robust links with other planning fora in West Lothian. Some of the findings from the Neglect themed SCR will be addressed by the Children and Families Strategic Group i.e. findings related to GIRFEC and wider planning for children. The involvement of children and young people in child protection processes is being taken forward by the Corporate Parenting Group. Members of the CPC and its subcommittees are also members of a variety of other strategic groups ensuring strategic planning links.

The Chair and Lead Officer attend Child Protection Committees Scotland (CPCS) meetings and the Lead Officer is a member of the Neglect Subcommittee of CPCS, the National Learning and Development Group and the National Lead Officer Group.

The Child Protection Committee responds to national consultations and ensures that practitioners or managers attend national events that are available to all.

4. COVID-19

By the time Scotland locked down for a second period in response to the Covid-19 pandemic, agencies involved in protecting children had already adapted to new ways of working together to support the most vulnerable children when schools were closed and face to face contact was extremely limited. Virtual meetings such as core groups and case conferences were well established and more parents were enabled to participate.

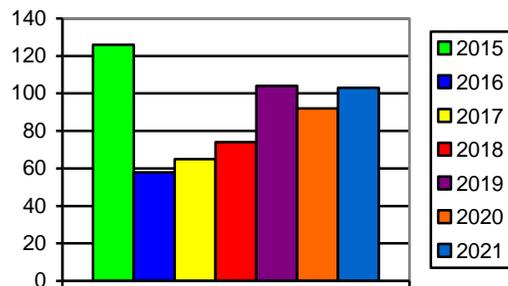


As Scotland has now moved beyond Level 0 agencies will be considering what worked well during the pandemic and is worth retaining as services begin to normalise.

Partners recognised the significant impact the pandemic, lockdowns and restrictions have had on a number of young people and established a Well-Being Recovery Group. The Wellbeing Recovery Group is a multi-agency group of professionals that meet regularly to match the most appropriate services to children, young people and their families who require additional support. The group discusses and reviews referrals in order to develop the most suitable packages of support to meet the identified and expressed need. The agencies represented include partners from health, education, social policy, voluntary sector and the financial inclusion service. Multi-agency partners work together in order to take a holistic approach to meeting the needs of children, young people and their families.

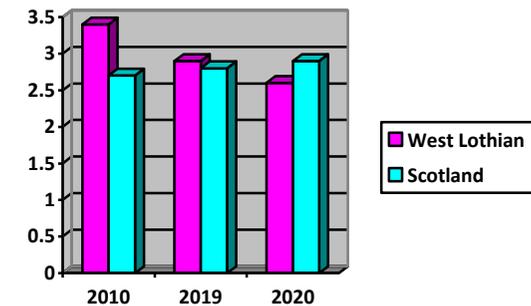
5. CHILD PROTECTION MANAGEMENT INFORMATION

The Quality Assurance and Self-Evaluation Subcommittee analyses data quarterly and reports to the CPC.

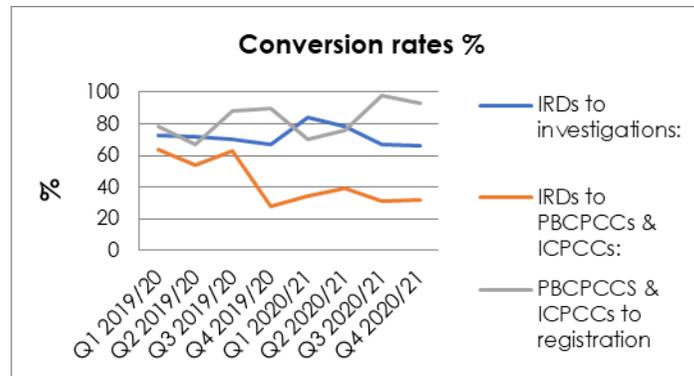


Child Protection Registrations at 31.07

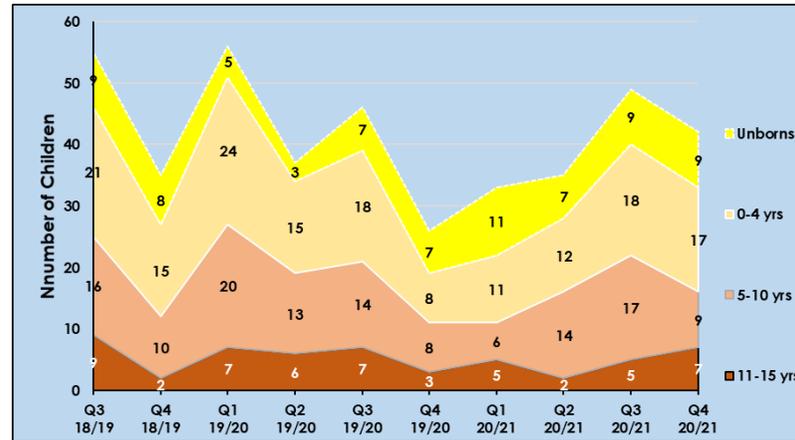
The Scottish Government notes that *there is a lot of variability from year to year in the numbers of children on the child protection register at a local authority level due to the small numbers of children involved in each local authority. In many cases, there are no obvious reasons for changes, although in some areas, sibling groups entering and leaving the system has led to fluctuating numbers.* **Children's Social Work Statistics Scotland, 2018-19, Scottish Government**



CP Registration rate per 1,000 population aged 0-15



Changes in process at the start of the first national lockdown due to Covid-19 impacted on figures in Q3 2019- 20



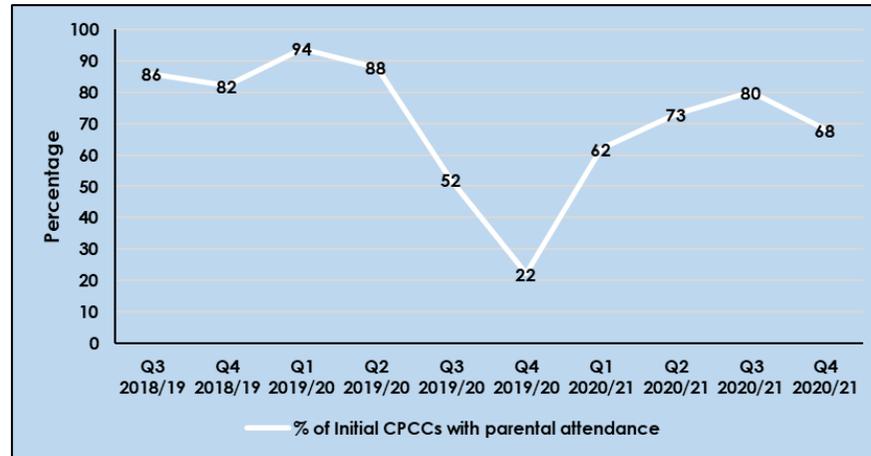
Age of children newly registered

	Feb-Apr Q3 2018/19	May-Jul Q4 2018/19	Aug-Oct Q1 2019/20	Nov-Jan Q2 2019/20	Feb-Apr Q3 2019/20	May-Jul Q4 2019/20	Aug-Oct Q1 2020/21	Nov-Jan Q2 2020/21	Feb-Apr Q3 2020/21	May-Jul Q4 2020/21
Child Placing Themselves at Risk	2	1	0	0	0	0	0	0	0	1
Child Sexual Exploitation	0	0	1	0	0	0	2	3	0	0
Domestic Abuse	25	21	31	19	28	17	16	25	32	28
Emotional Abuse	48	26	46	31	27	10	23	30	30	28
Neglect	19	12	19	20	15	15	8	14	23	13
Non-Engaging Family	21	11	24	11	9	7	3	6	24	19
Parental Alcohol Misuse	11	6	11	14	6	10	12	7	9	11
Parental Drug Misuse	10	10	8	11	11	4	15	14	12	16
Parental Mental Health Problems	21	19	30	11	29	12	20	27	22	32
Physical Abuse	40	20	32	26	25	15	24	32	27	25
Sexual Abuse	0	3	5	3	0	0	3	2	2	4
Trafficking	0	0	0	0	0	0	0	0	0	0
Other Concern	3	5	2	4	3	2	8	13	3	2



Concerns recorded at Initial and Pre-birth Case Conferences

Neglect, physical and emotional abuse are the most common types of abuse impacting on young people in West Lothian. There are also a high number of children living with parents whose mental health is a significant risk factor and living in households where domestic abuse is an issue. There are very few if any concerns noted around child sexual exploitation or children placing themselves at risk. The QASE subcommittee will be considering three cases where young people are at risk of significant harm due to mental health issues.



Data in relation to parental attendance at initial CPCCs indicates that attendance reduced significantly from 94% in quarter 1 of 2019-20 to 22% by quarter 4 reflecting the initial suspension of ICPCCs due to lockdown. Initially Child Protection Registration was decided by IRD participants prior to virtual case conferences becoming standard practice. As more parents have accessed technology enabling them to attend CPCCs virtually the numbers attending have increased although not yet reached pre-pandemic levels, perhaps reflecting the digital poverty of some families.



6. Progress of Child Protection Committee Improvement Plan 2020 - 22

Objective	What are we going to do?	How will we do it?	When will we do it by?	Responsibility	Progress
<ul style="list-style-type: none"> Children get the help they need when they need it There is effective, justifiable decision making and planning. Professionals are aware of the latest research, practice developments and lessons learned from SCRs Risk is reduced and there are positive outcomes for children 	Consider practice in the light of lessons learned from SCRs	Seminars/briefings	As appropriate	QASE & P&T subcommittees	Members of QASE met with focus groups of staff to discuss the findings of the Neglect SCR. A 7-minute briefing was produced. The findings of a recent SCR are currently being discussed and a plan to address them developed.
	Reflect on practice & review progress where children's names have been on the CPR for over 2 years or pre-birth registrations have continued for over a year	Meet with core group	As required	QASE subcommittee	Ongoing as and when cases are identified
	Explore cases where a child's name has been re-registered on CPR	Audit	November 2021	QASE subcommittee	Ongoing as and when cases are identified
	Consider the pilot Core Group report to CPCC	<ul style="list-style-type: none"> Focus groups with practitioners and Reviewing Officers Feedback from families 	Dec 2020	QASE subcommittee	Completed
	<ul style="list-style-type: none"> Ensure staff: are trained to the level their role requires; Are aware of the needs of children with a disability (CWAD); Are alert to the signs of CSE; Can identify non- engaging families & employ strategies to work with them. Recognise the vulnerability of new born babies 	<ul style="list-style-type: none"> Review all training material and devise courses that can be delivered virtually. Explore appropriate platforms for delivering training Identify trainers 	March 2021	P&T subcommittee	Some training has been provided virtually over the last 12 months
	Training materials and best practice are shared with other areas	Attend national Learning & Development meetings	Quarterly	Lead Officer and NHS Lothian Lead for CP training	National L&D meetings have not happened for some time but have recently been re-established
	Implement changes to Joint Investigative interviews	Comply with national guidance	When the new process is rolled out	Oversight Group	An Oversight Group has been established and police officers and SWs will attend training in November 21.



	Ensure that child protection procedures are amended and updated in line with revised national guidance	Comply with national guidance	When new national guidance is agreed	To be decided	National guidance not yet published
	Ensure that local SCR procedure reflects revised national guidance	Comply with national guidance	When new guidance is agreed	SCR subcommittee	National guidance not yet published
	Strengthen our approach to analysing management information	Seek specialist support	Dec 2021	QASE subcommittee	Specialist support not yet identified

LEARNING FROM NEGLECT THEMED SCR

Finding	What are we going to do?	How will we do it?	When will we do it by?	Responsibility	Progress
Without consistent use of assessment framework & tools, practitioners struggle to identify or respond to children who may be experiencing neglect leaving some inadvertently at risk of significant harm	Find out what gets in the way of staff using the GCP effectively	Focus groups of multi-agency staff to explore barriers to using the Graded care Profile	August 2021	QASE & P&T subcommittees	West Lothian will adopt the AFC Neglect Toolkit used in the rest of the Lothians and develop e-learning.
The impact of parental mental ill-health on parenting capacity is not consistently recognised or understood across all child or adult focused services which can leave children living in situations which may put them at risk	Ensure staff have routes for specialist support, information and guidance	MHOs in C&F Practice Teams will be used as consultants for SWs	Ongoing	SW Team Managers	Agreement with NHS mental health services re a "clinic" for professionals seeking advice to be finalised.
		Explore with NHS Mental Health Service manager appropriate routes for information and advice	January 2021	Lead Officer	Information leaflet re the impact of mental ill health on parenting capacity circulated and available on PP website
Across agencies, the lack of chronologies of children & families affects practitioners' ability to identify patterns of concerns, the accumulation of neglect & to respond appropriately which means that children may be living in circumstances detrimental to their health, wellbeing and development	Embed the use of chronologies as a tool to aid assessment and identify issues into practice	Continue with use of multi-agency chronology as a tool at core group meetings.	Ongoing	All core group members	Following feedback from practitioners and families core groups will continue to use multi-agency chronologies as a tool and provide one report to review case conferences.
		Encourage managers to use chronologies as a tool in supervision		CPC and subcommittee members	
		Continue to participate in Lothian chronology working group		Multi-agency members of Lothian wide working group	
There is no formal oversight or review of the outcomes of intervention provided via the Screening Groups meaning that	Ensure that screening groups are fit for purpose and that families	Short life working group of multi-agency managers	January 2021	C&F Group Manager and working group	Early interventions meet the assessed needs of families; feedback is provided to referrers; screening groups have oversight of interventions and what has



the impact on some parents is likely to be less beneficial with children experiencing little change	receive support that meets their needs				been effective.
Professionals in universal services are increasingly managing complex situations without adequate challenge, support or oversight of their practice or decision-making leading to some children being at risk of significant harm for longer periods than necessary	Find out from staff what their needs are	Focus groups of multi-agency staff in universal services to explore the support and supervision they feel would be beneficial	August 2021	QASE & subcommittees P&T	For some agencies/services the provision of social work type supervision is impossible due to resources. However, all staff felt that they had a manager and colleagues they could discuss issues with and get support. The supervision policy for Health Visitors is currently being revised.
A lack of clarity about the role and expectations of the named person can lead to agencies working with a family in isolation and patterns of behaviour and accumulation of concerns going unnoticed.	GIRFEC principles are embedded in practice	This finding is being addressed by the Children and Families Strategic Planning Group Action 1: Review Multiagency Guidance/ Process relating to GIRFEC and CPMs Action 2: Review/Update GIRFEC materials Action 3: Multi Agency Training refresh Action 4: Review screening group processes to ensure referral quality, decision making and outcomes are monitored			Out for consultation in the group One Child's Plan template has been drafted Awaiting refresh of National Guidance due Dec 21. All agencies have been reminded of the interface between screening group allocation, outcome and follow up if families disengage. Monitoring and review processes for each screening group are currently under review All IRDs will consider the need for a CPM if there is no CPCC.
Verbal referrals to social work can result in miscommunication and misunderstanding resulting in different expectations about the purpose of the discussion leading to an inappropriate response for children who may be at risk of significant harm	A clear and simple process for referrals is devised to ensure that there are no misunderstandings	1. Discuss with Duty Team Managers & develop process 2. Discuss with partner agencies 3. Ensure staff awareness	March 2021	Senior Manager C&F SW	A guide to making a referral to SW has been published on the website. All agencies felt that the establishment of the Duty and Child Protection Team had resulted in more consistency



7. PROGRESS OF COMMUNICATION AND ENGAGEMENT PLAN 2020 - 2023

Main Message: Protecting Children and Young People Is STILL Everyone's Job						
Action	Channel	Key Messages	Key Stakeholder(s)	Timescale	Responsible	Progress
Promotion of Child Sexual Exploitation (CSE) Information and Advice: <ul style="list-style-type: none"> Information and Advice Leaflets and Postcards Events/training Website 	<ul style="list-style-type: none"> PP Website Plasma screens Single agency newsletters / websites Multi & single agency training Information for local businesses Information for parents when children move to secondary school 	<ul style="list-style-type: none"> Raise basic awareness and understanding of CSE issues within staff groups, communities and among children and young people Provide information about how members of the public can report concerns about a child and what could happen 	All Stakeholders: <ul style="list-style-type: none"> Children & Young People Parents, Carers and Families Members of the Public and Communities Practitioners and Managers Services and Agencies 	2020 - 2023	LO; CPO Education	Information is available on the Public Protection website
Engage with existing groups e.g. Community Councils; Having Your Say. Engage with parents who have experienced the CP process	E-Mails; Surveys; Focus groups; Feedback	<ul style="list-style-type: none"> Public/service user views are important and feedback will help shape and improve CP practice developments 	<ul style="list-style-type: none"> Children & Young People Parents, Carers and Families Members of the Public and Communities 	2020 - 2023	SW Managers; ROs; LO; CPO Education; Third sector; CPP	Parents were asked their view of the single core group report for RCPCCs.
Ongoing development and promotion of Public Protection Website; Continually review, update and promote key information: <ul style="list-style-type: none"> Practitioner Guides and /Toolkits Up to date policies and procedures Up to date report templates 	<ul style="list-style-type: none"> Website 	<ul style="list-style-type: none"> Raise basic awareness and understanding of key child protection issues Provide information about how members of the public can report concerns about a child and what could happen 	<ul style="list-style-type: none"> Children & Young People Parents, Carers and Families Members of the Public and Communities Practitioners and Managers Services and Agencies 	2020 - 2023	LO	New information is added to the website when appropriate
Consider making use of Social Media Platforms e.g. Facebook and Twitter to promote the work of the CPC and to key Child Protection Messages	<ul style="list-style-type: none"> Facebook Twitter 	<ul style="list-style-type: none"> Child Protection and Keeping Children Safe is Everyone's Job 	<ul style="list-style-type: none"> Children & Young People Parents, Carers and Families Members of the Public and Communities Practitioners and Managers Services and Agencies 	2020 - 2023	LO	Social media has been used during the pandemic to promote local and national messages & campaigns



CPC Annual Report and Business Plan	<ul style="list-style-type: none"> • PP Website 	Information re CPC activities & plans identifies: <ul style="list-style-type: none"> • Key strengths • Areas for further development /improvement • Continuous improvement agenda through self-evaluation 	<ul style="list-style-type: none"> • Children & Young People • Parents, Carers and Families • Members of the Public and Communities • Practitioners and Managers • Services and Agencies 	2020 - 2021	CPC COG LO	2019 – 20 Report published
Annual Multi-Agency Child Protection Learning & Development Opportunities	<ul style="list-style-type: none"> • Flyers by email re training • 7-minute briefings 	Protecting Children is Everyone's Job	<ul style="list-style-type: none"> • Practitioners and Managers • Services and Agencies 	2020 - 2023	Practice and Training subcommittee	Some training has continued virtually
Review, refresh and re-publish the existing Edinburgh and Lothians CP Procedures.	<ul style="list-style-type: none"> • PP Website • Staff briefings (multi and single agency) 	Procedures are clear, up to date, understood and accessible to all	<ul style="list-style-type: none"> • Staff • Practitioners • Managers 	Refresh due once National CP guidance has been updated	LO CPC members	Awaiting publication of updated national guidance
Review, refresh and re-publish key CPC Practitioner Guides, Strategies and Protocols	<ul style="list-style-type: none"> • PP Website 	Key Publications are clear, understood and accessible to all staff who require them	<ul style="list-style-type: none"> • Staff • Practitioners • Managers 	2020 - 2023	LO	Guidance related to mental illness and referring to Social Work has been published on the website
Learning from Significant Case Reviews (SCRs)	<ul style="list-style-type: none"> • Media Strategy; • PP Website; • CPCScotland 	CPC is seen as a Learning Community	<ul style="list-style-type: none"> • COG • CPC • Practitioners • Managers • Partnerships • Public 	2020 - 2023	CPC Chair LO	An executive summary of the Neglect SCR plus a 7-minute briefing has been published on the website. Learning has been shared nationally

8. CONCLUSION

2020 -21 has been a challenging year for everyone. As the situation continues to improve the CPC will be considering what has worked well during the pandemic and ensuring that new ways of working are maintained if they are considered best practice. The CPC will also ensure that new national guidance about the protection of children and Learning Reviews is embedded into practice.